

ORIGINAL



NEW APPLICATION



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August 4, 2016
Via Overnight Delivery

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

RE: Talk America Services, LLC
Revision for Arizona C.C. Tariff No. 1

T-20918A-16-0277

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of the above-referenced tariff filing submitted on behalf of Talk America Services, LLC. This filing deletes certain operator services which will no longer be offered by the Company, including Busy Line Verification and Interrupt ("BLVI"), collect calling, person-to-person calling and calls billed to a third party. All Customers have been notified of the discontinuance of these services via the enclosed customer notice. The Company respectfully requests an effective date for this filing of September 4, 2016.

The following tariff pages are included with this filing:

- | | |
|---------------------------------------|---|
| 2 nd Revised Sheet No. 2 | Updates Check Sheet |
| 1 st Revised Sheet No. 2.1 | Updates Check Sheet |
| 1 st Revised Sheet No. 74 | Deletes description for Busy Line Verification / Busy Line Interrupt & Collect surcharges |
| 1 st Revised Sheet No. 75 | Deletes description for Person-to-Person & Third Party surcharges |
| 1 st Revised Sheet No. 81 | Deletes Collect, Third Party, Person-to-Person & BLVI |
| 1 st Revised Sheet No. 118 | Deletes BLVI |

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

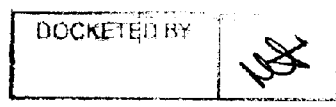
Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas
Consultant to Talk America Services, LLC

Arizona Corporation Commission
DOCKETED
AUG 05 2016

cc: Talk America - Talk America Services
file: Talk America Services - Arizona - Local
tms: AZI1601



Enclosures
ST/mw

Pending applicable regulatory approvals, on or after August 1, 2016, Talk America Services will no longer offer the following operator services: Person-to-Person calls, calls Billed to Third Party, Collect Calling, Busy Line Verification/Interruption Service, and International Directory Assistance in all 50 states and the District of Columbia.

A filing is being made with the FCC for discontinuance of Special Operator Services, including Person-to-Person calls, calls Billed to Third Party, Collect Calling, Busy Line Verification/Interruption Service, and International Directory Assistance. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Talk America Services' customer service can be reached at 1-855-546-5000 or customercare@talkamericaservice.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

| <u>Sheet</u> | <u>Revision</u> | | <u>Sheet</u> | <u>Revision</u> |
|--------------|-----------------|---|--------------|-----------------|
| 1 | First Revised | | 32 | Original |
| 2 | Second Revised | * | 33 | Original |
| 2.1 | First Revised | * | 34 | Original |
| 3 | Original | | 35 | Original |
| 4 | Original | | 36 | Original |
| 5 | Original | | 37 | Original |
| 6 | First Revised | | 38 | Original |
| 7 | Original | | 39 | Original |
| 8 | Original | | 40 | Original |
| 9 | Original | | 41 | Original |
| 10 | Original | | 42 | Original |
| 11 | Original | | 43 | Original |
| 12 | Original | | 44 | Original |
| 13 | Original | | 45 | Original |
| 14 | Original | | 46 | Original |
| 15 | Original | | 47 | Original |
| 16 | Original | | 48 | Original |
| 17 | Original | | 49 | Original |
| 18 | Original | | 50 | Original |
| 19 | Original | | 51 | Original |
| 20 | Original | | 52 | Original |
| 21 | Original | | 53 | Original |
| 22 | Original | | 54 | Original |
| 23 | Original | | 55 | Original |
| 24 | Original | | 56 | Original |
| 25 | Original | | 57 | Original |
| 31 | Original | | | |

* Indicates new or revised sheet submitted with this filing.

Issued: August 5, 2016

Effective: September 4, 2016

BY:

SVP- Corporate Development and Operations
10802 Executive Center Drive, Benton Building Suite 300
Little Rock, AR 72211

CHECK SHEET, (CONT'D.)

| Sheet | Revision | Sheet | Revision |
|-------|-----------------|-------|-----------------|
| 58 | Original | 91 | Original |
| 59 | Original | 92 | Original |
| 60 | Original | 93 | Original |
| 61 | Original | 94 | Original |
| 62 | Original | 95 | Original |
| 63 | Original | 96 | Original |
| 64 | Original | 97 | Original |
| 65 | Original | 98 | Original |
| 66 | Original | 99 | Original |
| 67 | Original | 100 | Original |
| 68 | Original | 101 | Original |
| 69 | Original | 102 | Original |
| 70 | Original | 103 | Original |
| 71 | Original | 104 | Original |
| 72 | Original | 105 | Original |
| 73 | Original | 106 | Original |
| 74 | First Revised * | 107 | Original |
| 75 | First Revised * | 108 | Original |
| 76 | Original | 109 | Original |
| 77 | Original | 110 | Original |
| 78 | Original | 111 | Original |
| 79 | Original | 112 | Original |
| 80 | Original | 113 | Original |
| 81 | First Revised * | 114 | Original |
| 82 | Original | 115 | Original |
| 83 | Original | 116 | Original |
| 84 | Original | 117 | Original |
| 85 | Original | 118 | First Revised * |
| 86 | Original | | |
| 87 | Original | | |
| 88 | Original | | |
| 89 | Original | | |
| 90 | Original | | |

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5.0 Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.
d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)

5.1 Description of Services Offered, (Cont'd.)

5.1.2 Operator Services

Operator Services is the furnishing of services for the completion of calls by consumers and customers pre-subscribed to company made with the assistance of a company operator within the state including aggregator sites and locations. Aggregator sites include, but are not limited to hotels/motels, hospitals, business, military establishments; and locations of public, semi-public, or private pay telephones. Note: Charges for these services are exempt when requested by authorized emergency personnel. Customers may receive bills directly from other operator service providers whose services the customer may use.

(D)
(D)

(D)
|
(D)

Calling Card Surcharge - This charge applies when a 0+ or 0- call is charged to a valid calling card. In order to control fraud, the company may refuse to accept a card that it determines or suspects to be invalid.

(D)
(D)

General Assistance Surcharge - Charge to end-user to obtain information such as time of day, day of the week, area codes, international country and/or city codes.

Operator Dialed Surcharge - In addition to the per minute usage rates, an operator dialed surcharge also applies to each type of call. This is a charge that is assessed to the customer for having the operator dial the called number for them.

5.0 Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.
d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)

5.1 Description of Services Offered, (Cont'd.)

5.1.2 Operator Services, (Cont'd.)

(D)
—
—
(D)
—
(D)

5.2 Remote Call Forwarding

Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call. Remote Call Forwarding service is offered subject to availability of suitable facilities. The Company will not provide identification of the originating telephone number to the RCF Customer.

5.0 Grandfathered Services For Customers of McLeodUSA Telecommunications Services, L.L.C.
d/b/a PAETEC Business Services Transferred to Talk America Services, LLC, (Cont'd.)5.3 Rates and Charges, (Cont'd.)5.3.2 Rate Tables, (Cont'd.)H. Directory Assistance Service

| | <u>Current Maximum</u> | |
|---|------------------------|--------|
| Local DA (Local, IntraLATA & Intrastate) | \$1.15 | \$1.15 |

I. Operator Services

Intrastate Rate:
\$0.30 per minute

| <u>Additional Charges:</u> | <u>Current</u> | <u>Maximum</u> |
|-----------------------------------|----------------|----------------|
| Calling Card - Customer Dialed | \$0.95 | \$0.95 |
| Calling Card - Operator Must Dial | \$0.95 | \$0.95 |
| Calling Card - Operator Dialed | \$2.30 | \$2.30 |

| | | |
|------------------|--------|--------|
| Operator Handled | \$1.50 | \$1.50 |
|------------------|--------|--------|

| | | |
|--------------------|--------|--------|
| General Assistance | \$1.50 | \$1.50 |
|--------------------|--------|--------|

(D)
|
|
|
(D)
(D)
(D)

These rates also apply to Operator Service Calls made from payphones.

7.0 Grandfathered Services For Customers of Windstream Communications, Inc. to Talk America Services, LLC, (Cont'd.)

7.4 Rate Schedules, (Cont'd.)

7.4.4 Directory Assistance

| | |
|-----------------|--------|
| Rate per access | \$1.12 |
|-----------------|--------|

7.4.5 Reserved for Future Use

7.4.5 Residential Account Code Service

| | |
|------------------|--------|
| Rate per account | \$5.00 |
|------------------|--------|

7.5 Rate Period

Chart refers to Section 7.3.1 for Time of Day Determination criteria.

| | | | | | | | |
|---------------------------|-----------------------------|-----|-----|-----|-----|---------|-----|
| | Mon | Tue | Wed | Thu | Fri | Sat | Sun |
| 8:00 am To 5:00 pm | DATE RATE PERIOD | | | | | | |
| 5:00 pm To 11:00 pm | EVENING RATE PERIOD | | | | | EVENING | |
| 11:00 pm To 8:00 am | NIGHT / WEEKEND RATE PERIOD | | | | | | |

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